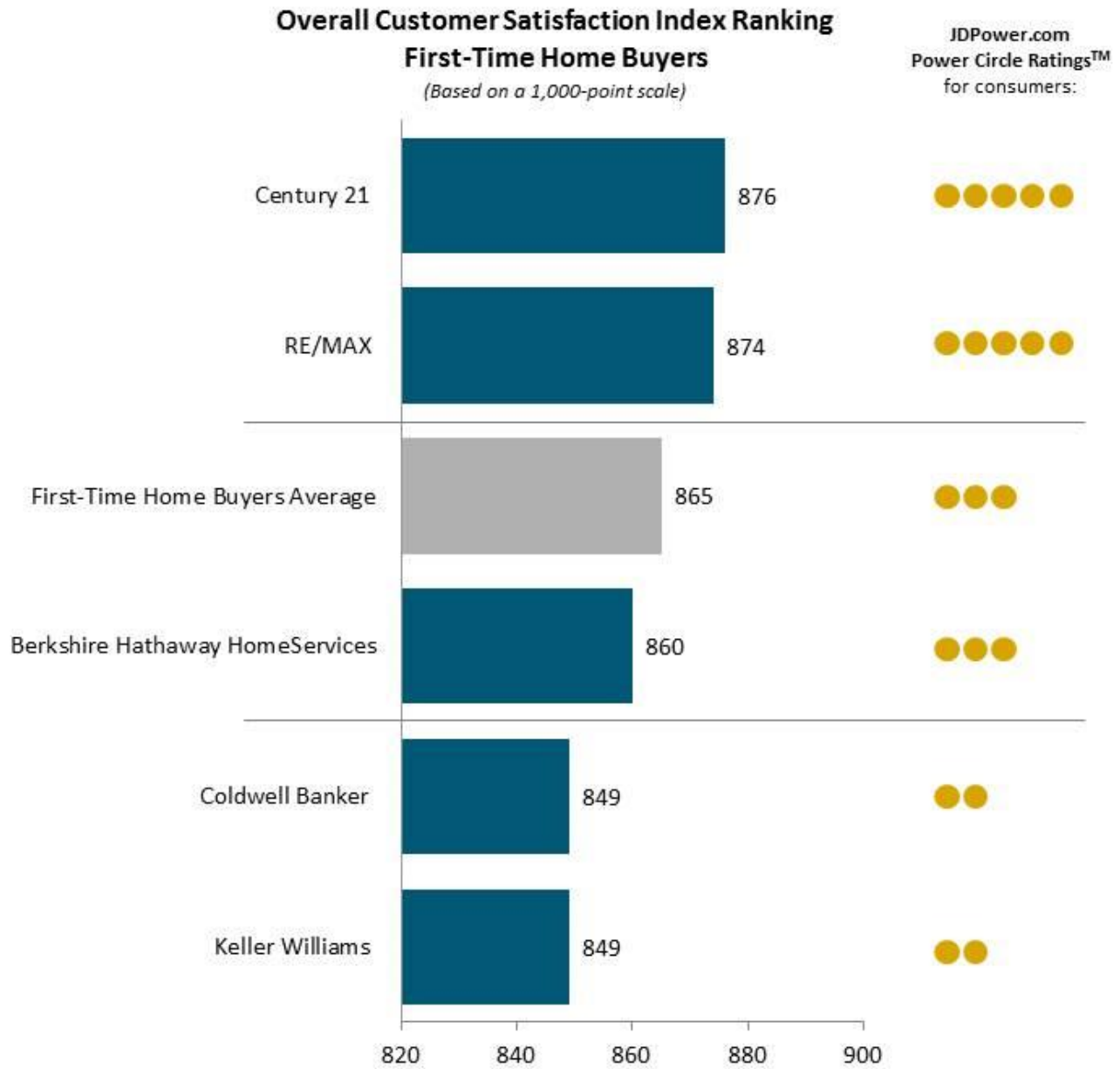


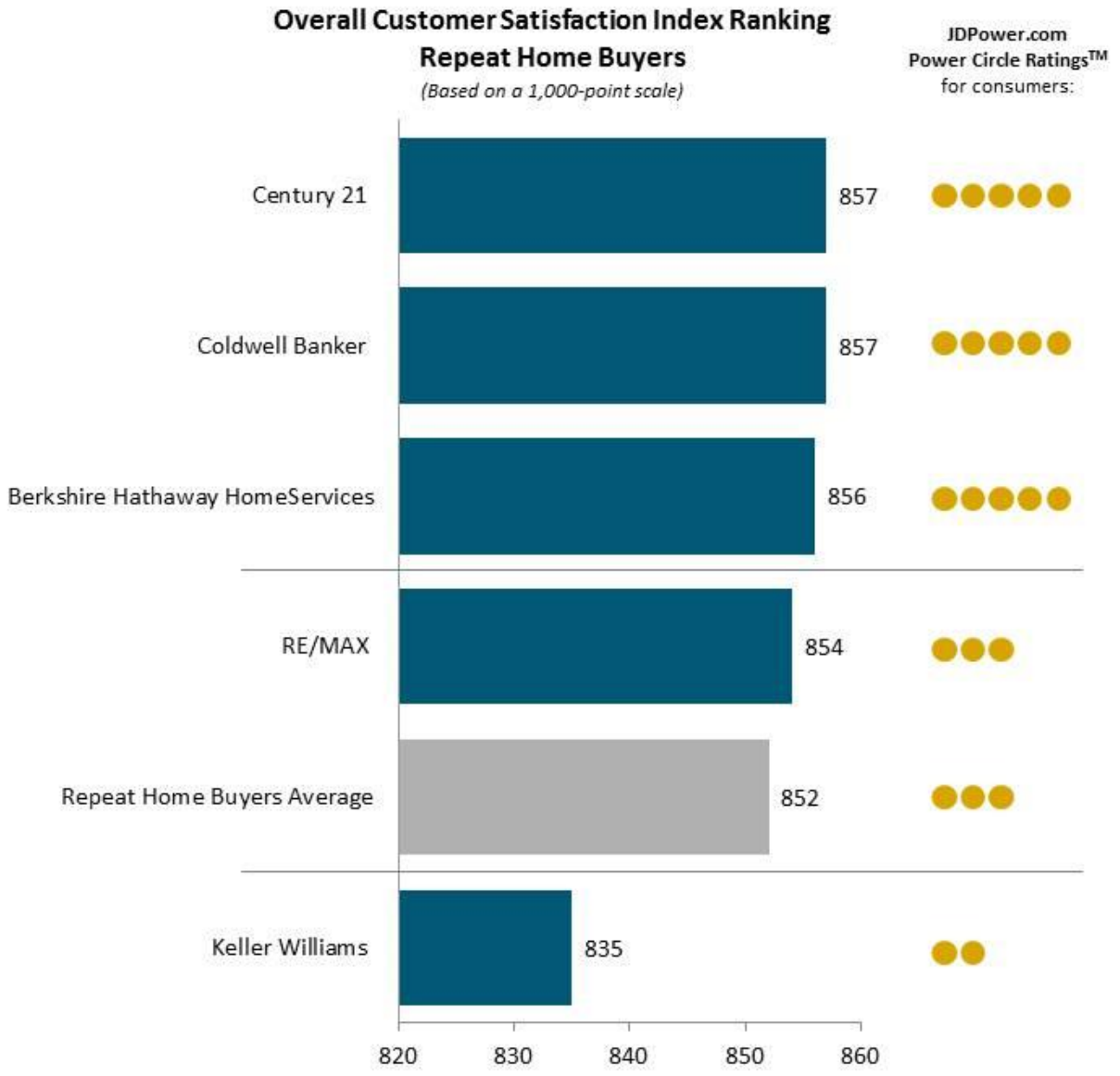
# J.D. Power 2016 Home Buyer/Seller Satisfaction Study<sup>SM</sup>



Source: J.D. Power 2016 Home Buyer/Seller Satisfaction Study<sup>SM</sup>

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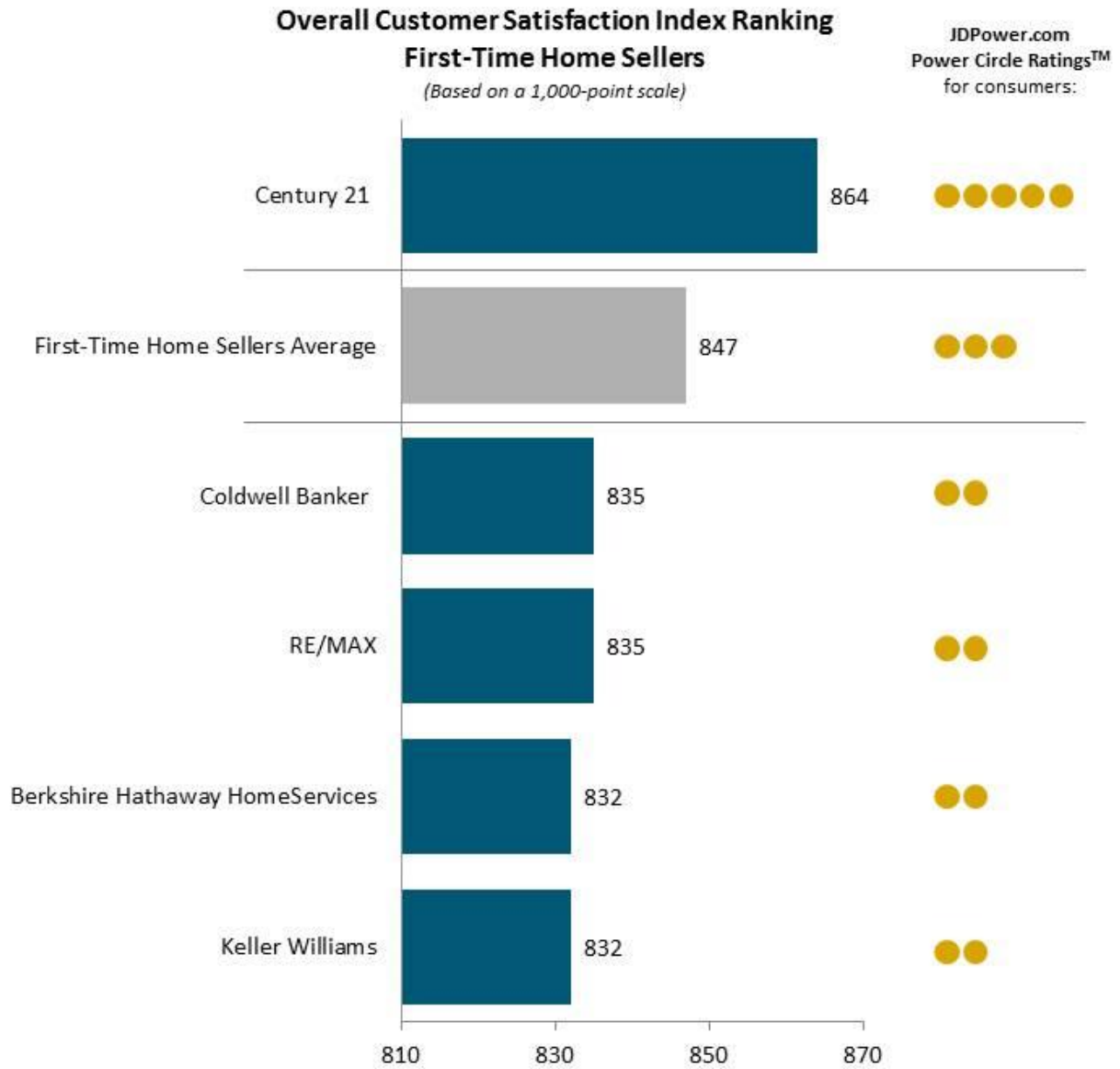
**Power Circle Ratings Legend**

- Among the best
- Better than most
- About average
- The rest

Source: J.D. Power 2016 Home Buyer/Seller Satisfaction Study<sup>SM</sup>

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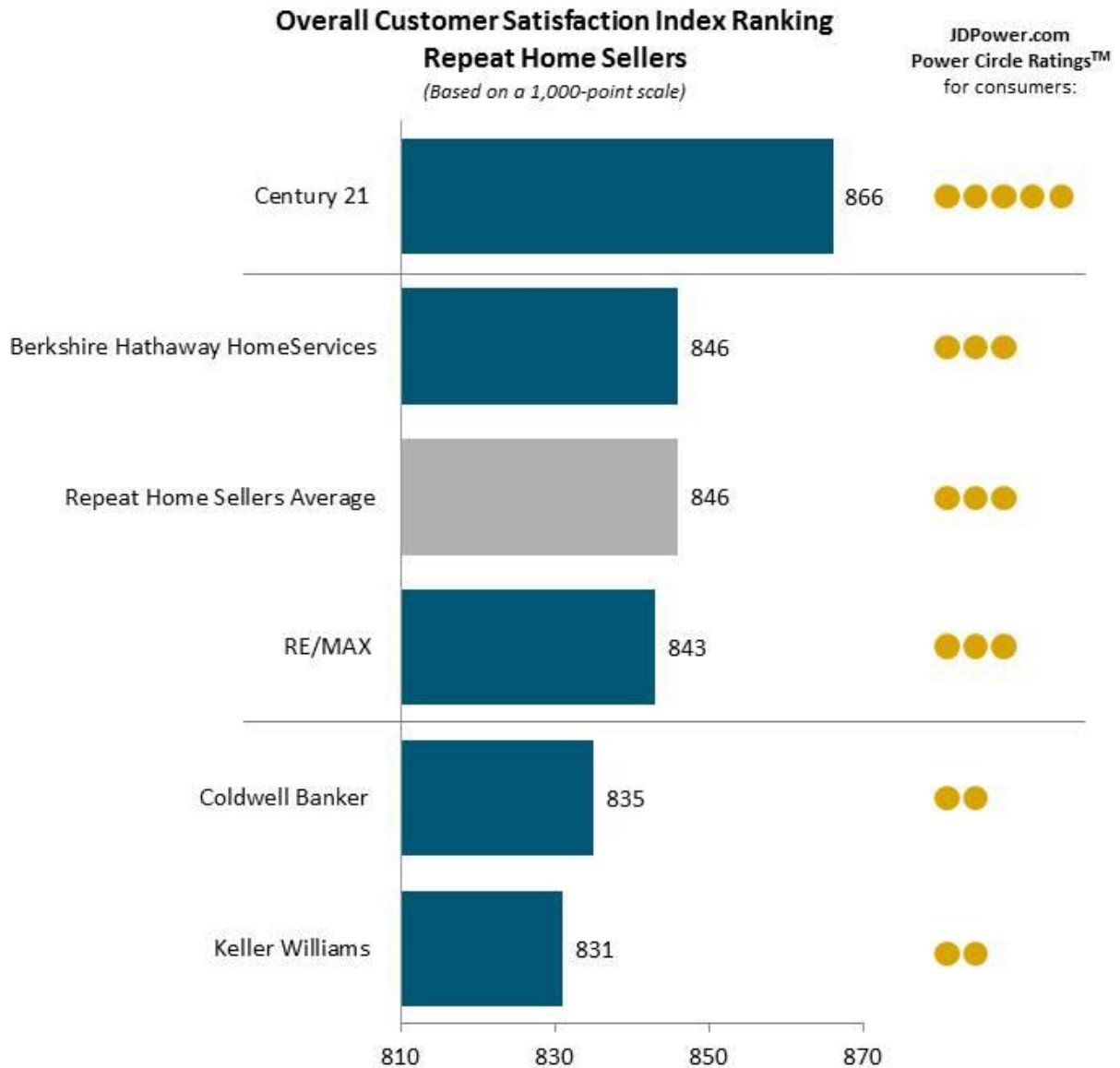
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## Award-Eligible Real Estate Companies Included in the Study

<u>Company Name</u>	<u>President Name</u>	<u>Company Location</u>
Berkshire Hathaway HomeServices	Ronald Peltier	Minneapolis, Minn.
Century 21	Rick Davidson	Madison, N.J.
Coldwell Banker	Charlie Young	Madison, N.J.
Keller Williams	Chris Heller	Austin, Texas
RE/MAX	David Liniger	Denver, Colo.

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