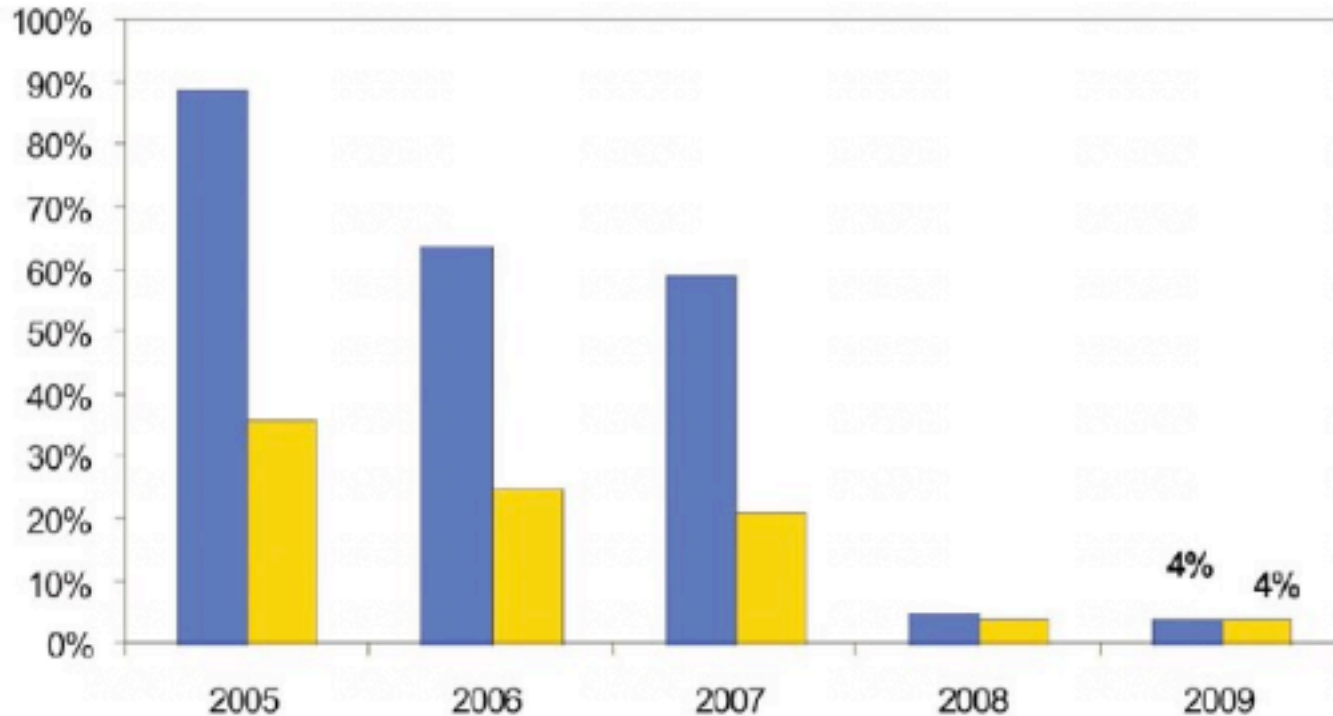


# Overall Satisfaction with Agent Used

(Percent Most Satisfied)

■ Internet Buyers ■ Traditional Buyers



California Association of REALTORS®

